



ICEFLO v5

Build

Course Synopsis





Background

ICEFLO is a platform proven to deliver better, safer, cutover outcomes, protecting your brand, your reputation and your customers. Increases **Confidence**, Increases **Control**, Reduces **Risk** and Reduces **Cost**.

This document details the content for the **ICEFLO Build** course for Training sessions available to users and stakeholders.

Prerequisite Knowledge

Attendees should have considerable experience or knowledge of creating and/or using spreadsheet-based runbooks, ideally in complex, multi-team cutovers. An appreciation of the time-critical nature of these cutovers is useful. We recommend that attendees taking the Build course should have previously taken the ICEFLO Foundation course

Audience

This course is designed for those who are involved in building cutover plans or Events. Deployment Managers, Event Managers and Task Owners can all learn how to create detailed plans, incorporating inter plan dependencies.

Duration and Delivery Method

Self Service video lessons, via the Academy link within ICEFLO: 10 modules, 52 mins total viewing time.

OR

2 x 2 Hour interactive Tutor led webinar with up to 10 attendees.

OR

Attendance of a 6 Hour Tutor led interactive Classroom based course with up to 10 attendees.

Intended Outcomes

At the end of the training session, attendees should understand the basics of how to construct Runbooks, stages and tasks in ICEFLO, and take the Runbook through the schedule and approval lifecycle. Attendees will have a good grasp of all the features related to Events. This session provides the practical basics to construct Runbooks and Events of medium complexity.

Accreditation

Every candidate who successfully completes the ICEFLO Build assessment will be invited to claim the relevant ICEFLO learner's Badge.

Content

- ICEFLO Introduction
- Create a Runbook
- Stages
- Editing Tasks
- Multi Edit
- Dependencies
- Scheduling
- Approval Process
- Create Events
- Import

NB: A link to the relevant Assessment can be found at the end of the Build course lessons or can be provided on request.