



# ICEFLO v5

## Active Cutover

Course Synopsis



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## Background

ICEFLO is a platform proven to deliver better, safer, cutover outcomes, protecting your brand, your reputation and your customers. Increases **Confidence**, Increases **Control**, Reduces **Risk** and Reduces **Cost**.

This document details the content for the **ICEFLO Active Cutover** course for Training available to users and stakeholders.

## Prerequisite Knowledge

We recommend that attendees taking the Active Cutover course should have previously taken the ICEFLO Foundation course and ideally have some experience or knowledge about Cutover planning and execution. An appreciation of the time-critical nature of these implementations is useful.

## Typical Audience

The ICEFLO Active Cutover course is designed specifically for users who will be activating Runbooks. Completing this course will enable ICEFLO Users to manage Active Runbooks, carry out any relevant actions aligned with their role during a live cutover and confidently navigate to and understand in detail the data presented across the various Reports available.

## Duration and Delivery

Self Service video lessons, via the Academy link within ICEFLO: 9 modules, 47 mins total viewing time.

OR

1 Hour Tutor led webinar with up to 50 attendees.

## Intended Outcomes

This course will enable ICEFLO Users to Activate Runbooks, carry out any relevant actions aligned with their role during a live Cutover and confidently navigate to appropriate Reports.

## Accreditation

Every candidate who successfully completes the ICEFLO Active Cutover assessment will be invited to claim the relevant ICEFLO learner's Badge.

## Content

- Runbook Activation
- Tasks
- Teams, team Members & Comms
- Dependency Visualisation
- Reporting & Views
- Managing Issues
- Backout
- Events
- Dashboards

**NB: A link to the relevant Assessment can be found at the end of the Active Cutover course lessons or can be provided on request.**