



ICEFLO Release Note

Release Date: 13 August 2019
Version: 5.4

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Release Note v5.4



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Date Approved:	06/08/19
Approved By:	Jackie Smith

Release Note

The content of this release note relates to new features, enhancements and bug fixes in ICEFLO for Mobile (M) and Enterprise (E) editions. These are defined in the tables below:

New Features

The following table defines the features which have been introduced as part of this release. More information on some of these features can be found in the What's New video or articles available from our Training Centre: <https://training.iceflo.com/m/73525>

ID	Title	Description	M	E
1.	Notify Team	The comms facility has been enhanced and it's now possible to notify team members of a task (which is owned by a Team and not an Owner) when becoming available.		✓
2.	Multi Delete Stages	From the Edit mode of Runbook – Tasks you can now delete multi stages.		✓
3.	In App Notifications	We now have the ability to notify end users logged into ICEFLO of upcoming event and any relevant news.		✓

Enhancements

The following table defines the features which have been enhanced as part of this release:

ID	Title	Description	M	E
1.	Extra Columns on My Runbooks	On My Runbooks, screen 111, we have added additional columns – Event Title and Event ID as well as the Runbook state.		✓
2.	ServiceNow Integration (Admin)	ServiceNow Integration (admin section) has been enhanced as a pre requisition for ServiceNow – Change.		✓
3.	User Provisioning Emails	Emails being sent for newly provisioned users have been updated to show the ICEFLO image and the footer amended to show ICEFLO company information following the demerger from Agenor Technology Ltd.		✓
4.	ICEFLO Tours in Pod 1	To enhance the highlighting on the tours feature, the steps have been tagged in our database.		✓

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5.	Hover Overs on Maximising of Screens	The button & dependency hover overs on Event – Tasks, 704 and Runbook Tasks, 400, were not showing when you maximised the screens. This has now been resolved.		✓
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Bug Fixes

The following table defines the bugs which have been fixed as part of this release:

ID	Title	Description	M	E
1.	Service Now Instance URL	When adding a Product instance for a ServiceNow integration the URL field allowed you to enter any text. Validation has been added to this field to ensure a correct URL is added.		✓
2.	Comms on Threshold Breach	When RAG thresholds were being breached, the user community were only receiving comms when the issue was resolved. This has been addressed and comms are now being sent when the threshold is breached.		✓
3.	Events List	Events which had no Runbooks aligned were showing on the Events chart on the Home Page but were not listed on Events List on screen 700. This has been fixed and they now show on both.		✓

Merge Fixes

The following table defines the features which have been merged into this release:

ID	Title	Description	M	E
1.	Runbook – Detail Updating Fields	On Runbook – Detail, 114, updating the fields produced an error on save. This has been addressed.		✓

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