ICEFLO Release Note

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Release Note

The content of this release note relates to new features, enhancements and bug fixes in ICEFLO for Mobile (M) and Enterprise (E) editions. These are defined in the tables below:

New Features

The following table defines the features which have been introduced as part of this release. More information on some of these features can be found in the What's New video or articles available from our Training Centre: https://training.iceflo.com/m/73525

ID	Title	Description	M	E
1.	Enhanced Task Dependency Creation	The task dependency screen has been enhanced and from this screen you can now add predecessors which are sequentially higher allowing greater flexibility for dependency management. Predecessors and Successors can now be added from the same screen.		✓
2.	Copy Multiple Stages	You can now copy multiple stages simultaneously either within an individual Runbook or to a different one.		✓
3.	Copy Stage and Retain Dependencies	Prior to this release, dependencies could be automatically broken on copy stage. You now have the option to retain dependencies and these will have no sequential constraints.		✓
4.	Copy Multiple Tasks	You can now copy multiple tasks within the same runbook or to another runbook.		✓
5.	Move Multiple Stages	Moving multiple stages can now be carried out within the same runbook or to an alternative one.		✓
6.	Move Stage and Retain Dependencies	Prior to this release, dependencies could be automatically broken on move stage. You now have the option to retain these dependencies with no sequential constraints.		✓
7.	Move Multiple Tasks	This release contains multi-move of tasks to a target location either within the current runbook or to a new runbook.		✓
8.	Move and Copy Task and Retain Dependencies	Dependencies could be automatically broken on move and copy task depending on where the task was being moved or copied to. You now have the option to retain dependencies and these will have no sequential constraints.		✓

			M	E
9.	Configurable Enhanced Issue Status Alerting	We have added configurable alerting for issues which are late to update or resolve.		✓
10.	Multi Actions across Runbooks	From My Runbooks, new screen 111, you can perform multi-actions across multiple runbooks. These include updates to Teams, Team Members, Communication Preferences and Interested Parties.		✓
11.	Document Hyperlinks	Hyperlinks to documents have been added to tasks and runbooks.		✓
12.	ICEFLO Academy	The Academy Domain has been introduced to host the links to the ICEFLO video Training, Assessments and Training Portal.		✓

Enhancements

The following table defines the features which have been enhanced as part of this release:

ID	Title	Description	M	E
1.	Ordering of Milestones on Status Reports	On Event and Runbook Status Reports the milestones were in no particular order. These are now ordered on time, then state.		✓
2.	Open and Closed Issue Icons	The Issue icon for Closed Issues was very similar to the Open Issue icon. The closed icon has now been given a fill colour for ease of identification.		✓
3.	Help Text Icon - Hover Over	The hover over has been removed from the Help text. The User must now click the icon to show the help information.		✓
4.	Additional Columns on List Users	Division and Department have been added as selectable columns on the Users screen, 300.		✓
5.	Save Button Removed	Read Only users could view a Save button. This has been removed.		✓
6.	External Predecessors Audited in Successor Runbook	When adding or removing an external predecessor there was no audit in the activity panel. This has now been added to the audit trail.		✓
7.	Edit Task Screen Load Time	Selecting a task to view, Edit Task (408), has been enhanced to load more quickly.		✓
8.	Dependency Screen Load Time	When clicking on the Dependency icon to load the dependency screen, the initial page load took a significant length of time. This has now been addressed and loads quicker.		✓
9.	Ability to Add a Completed Task as a Predecessor	Users can now add completed tasks as predecessors, in the event that they have been missed during the construction phase.		✓

10.	Dependency Ordering on Maintain Dependency Screen	On launching the Maintain Dependency Modal, any Dependencies which are associated to the task will be listed in the following order: Dependency Type (Predecessors then Successors), then by Runbook ID, then task ID.		✓
11.	No BO Task Text Amended	When hovering over the Backout Task Flag, the text has been amended to read No BO Impact.		✓
12.	Skip an Available Task	You now have the ability to skip an available task.		✓
13.	Sorting of Task Owner	On screens 408 (Edit Task), 404 (Edit Stage) and 412 (Add Task) when selecting a Task Owner, these are now being presented in alphabetical order.		✓
14.	Report Containing All Columns on List Tasks	A new public report has been created on screen 400, List Tasks to include all columns. This report is called All Data.		✓
15.	Report Containing All Columns on Event List Tasks	A new public report has been created on screen 704, Event List Tasks to include all columns. This report is called All Data.		
16.	Communications and Escalations	Communications for completed tasks/runbooks has been amended to exclude the word 'successfully'. Task title has also been enhanced for ease of viewing.		✓
17.	Backout Milestones on Status Report	There was no differentiating between BO and Imp Milestones on Runbook Status and Event Status reports. An additional column has been added to reflect this.		✓
18.	Task Indicator/Count on Home Page	On My Tasks and My Teams Tasks the counter has been enhanced to be in line with the counters on screen 400, List Tasks i.e. 1 – 5 of 11.		✓
19.	Raise Issue	On the Raise Issue screen, the 'Raise & Close Issue' button now has no fill.		✓
20.	Provision Client – Admin User	When provisioning a new client, the admin user was not receiving the Event Manager and Issue Manager permissions. These have now been added.		✓
21.	Status Reports	Wrapping of text was not formatting correctly on Event and Runbook Status Reports. This has been adjusted.		✓
22.	Event Task ID on Primary Report	The Event Task ID has been added to the primary report on 400, List Tasks.		✓
23.	Enhanced Milestones	Milestones can now be categorised into 3 levels.		✓
24.	Default Reports Created on Dependency Modal	Default reports have been created on our new Dependency screen, 444 - which replaces 416, for ease of viewing and selecting your dependencies.		✓
25.	Limits Increased on Multi Task Edit and Multi Task Activate/Complete	The limits have increased for Multi Task Edit from 10 to 50 and Multi Task Activate/Complete has been increased from 10 tasks to 30.		✓

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Bug Fixes

The following table defines the bugs which have been fixed as part of this release:

ID	Title	Description	M	E
1.	Removal of Dependencies	Removing dependencies was not being audited when using the cards view. This has now been added to the activity panel.		✓
2.	Updating Explicit Start Time on Skipped Task	Updating an explicit start time on a skipped task states that the action has been carried out but this was not the case. This has now been fixed and the explicit start time will update on the Edit Task screen, 408 and the Edit Stage screen, 404.		✓
3.	Inserting/Linking a Task Causes a Processing Error	Inserting a task, then linking it to the checkpoint task of the previous stage produced an error. This has been amended.		✓
4.	Grid Edit not Refreshing	On closure of the Multi Edit Screen, runbooks with large datasets were not being updated on 404 Grid Edit. This has now been fixed.		✓
5.	Copy Stage not dot displaying the 'Target Stage' dropdown	When trying to copy the only Pre-Imp stage to go after itself, the copy stage modal window was not displaying a Target Stage in the Dropdown, therefore preventing users to perform this copy stage.		✓
6.	Timecalcs Running for Runbooks in State of Closed, Backout Closed and Abandoned	Timecalc code was being run against runbooks which were in a Closed, Backout Closed and Abandoned state unnecessarily. The call for this against runbooks in the above state has now been removed.		✓
7.	Move Stage Not Loading Dropdowns	On first launch of the Move stage modal window the stage dropdowns were not being populated, this has been fixed, with the launch of the new move stage modal window.		✓
8.	Copy a Task into a Stage with an Active Checkpoint	Users could copy tasks into a stage which had all tasks completed and an active checkpoint task. This should not have been allowed and now has been fixed.		✓
9.	Move Pre-Activated stages between 2 active stages	Previously if you have a non-activate stage and tried to move it before an activated stage further down in the Runbook, you received an error saying you could not move the stage. This constraint has now been removed.		✓
10.	Closing of an Issue after the Associated Task is Deleted	Users we able to delete Available Suspended Tasks which had open issues aligned to them, this then resulted in not being able to close the underlying issue.		✓
11.	Clone Event	The Clone Event button was showing for users who did not have permissions. This issue has been fixed.		✓

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12.	Raise Incident and Check for External Updates	The 'Raise Incident' or 'Check for External Updates' buttons were not fetching data from ServiceNow. This has been resolved and data is now being received.		✓
13.	Data Dictionary Replacement of Help Text	The data dictionary help text was replacing the parent modal title with that of the help text. 'Runbook' has been removed from the help text on Clone Runbook, 158, Event Detail, 706, and Clone Event, 750 to solve this.		
14.	Adding a Task from Grid Edit	Adding a task from 404, Edit Runbook Tasks (Grid Edit), in a large runbook wasn't providing a refresh of the grid.		
15.	Explicit Start Times on Stage Header	In certain circumstances when editing tasks, depending on the sequence of activity, Explicit Start times were displaying in Stage headers when downloading tasks. This has been resolved.		

Merge Fixes

The following table defines the features which have been merged into this release:

ID	Title	Description	M	E
1.	Late to Start Task goes Late to Finish Immediately on Activation	A task which was late to start was automatically being flagged as late to finish on activation. This fix was patched into Production and is now resolved.		✓
2.	Incorrect Timings on Event Gauge if Scheduled in the Future	The event gauge was showing stale timings if the event was scheduled in the future. This has been addressed.		✓
3.	Late to Finish Visual Being Reset	Updating the forecast end time of a task which was late to finish via the inflight update panel was not resetting the visual and it remained late to finish. This has now been fixed.		✓
4.	Forecast End Time of Backed Out Runbook	The forecast end indicator on the gauge of a backed out runbook disappeared when you refreshed the screen. The indicator now remains in place.		✓
5.	ICEFLO App not Available from the Play Store	The ICEFLO App was not displaying in the Play Store for users to download.	✓	
6.	RAG Status Change Pre Committed	System Generated Issues were being generated for RAG changes for pre committed states. These issues will only generate from a state of committed onwards.		✓
7.	Import Files	Files incorrectly formatted was causing an increased load in ICEFLO. A fix was added to our Import function to prevent these files from being uploaded.		✓

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