



ICEFLO Release Note

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Release Note

The content of this release note relates to new features, enhancements and bug fixes in ICEFLO for Mobile (M) and Enterprise (E) editions. These are defined in the tables below:

New Features

The following table defines the features which have been introduced as part of this release:

ID	Title	Description	M	E
1.	Home Page Enhancements	The Home page has been enhanced to show interactive charts for Event, Runbooks and Issues. These panels can be minimised as required. See What's New for further information.		✓
2.	Read Only	A new authorisation level of 'Read Only' has been introduced. These Users can log in to ICEFLO but cannot interact other than downloading PDF Reports which have been previously created. See What's New to find out more.		✓
3.	Multi Edit Tasks	ICEFLO now provides the feature to edit several fields on several tasks at once. This includes Owner, Team, Explicit Start Time and more. For more information see What's New.		✓
4.	Visibility of Online Users	You can now view the Users who are online via the Users domain. See What's New for more information. There is a known issue regarding the accuracy of the time upon which a user has gone offline. This is currently being investigated.		✓

Enhancements

The following table defines the features which have been enhanced as part of this release:

ID	Title	Description	M	E
1.	My Tasks & My Team Tasks	My Tasks & My Teams Tasks now have the option to minimise the panel in keeping with rest of the Home page.		✓



2.	Page Title Enhanced	The titles on each page of ICEFLO have been enlarged for better visibility.		✓
3.	Bespoke Comms Message (Email) Enhanced	On the Task Detail screen, 408, the bespoke Comms Message section now has the HTML editor to enable formatting the message.		✓
4.	Notify Owner Email Enhancement	The emails sent from the trigger, Notify Owner, now include line breaks for ease of viewing.		✓
5.	Event Dashboard Issues	The issues displayed on the Event Dashboard screen, 710, are now ordered High, Medium, Low.		✓
6.	Planned v Actual Gantt	On the Runbook Dashboard, screen 135, the Task title column on the Planned v Actual Gantt now expands to show more of the title.		✓
7.	Inflight Task Panel	The Inflight Tasks panel has been added to both the Runbook Dependency View, screen 406 and the Cards view, screen 402.		✓
8.	Core Time Calculations	The core processing engine for time and critical path derivation has been completely re-engineered. This not only brings about significant performance improvements but enhances scalability and positions the product for enhanced flexibility for future dependency management function. See the What's New article for more information on these changes.		✓

Bug Fixes

The following table defines the bugs which have been fixed as part of this release:

ID	Title	Description	M	E
1.	Duration Incorrect on Event Status Report	On the Event Status report the duration on the first page was showing incorrectly. This has been addressed.		✓
2.	Suspend Runbook	When suspending the Runbook at Task level the estimated resolution time was not being considered. This has now been resolved and the forecast end and RAG states now update.		✓
3.	Roll Back Time of Backing Out Runbook	An issue has been resolved so that users are now prohibited from rolling back the Runbook Backout to a time earlier than when the Backout was actually invoked.		✓
4.	Participants Viewing Runbook Schedule	Participants received an error when trying to view the Runbook Schedule screen, 148. This has now been resolved and the participant user can view but not amend the information on this screen.		✓



5.	Adding a Backout Stage	An error was being received if you added a Backout stage to position one (during backing out) when a backout stage was already present. This has been resolved.		✓
6.	Runbook – Details	After updating the Details of a Runbook you were taken to Runbook List, screen 110. This has now been amended and the user will remain on the Details screen.		✓
7.	Notify Owner – User Defined Fields	The User Defined Fields which were dictionary enabled were not being populated on the Notify Owner emails. This has now been fixed and the fields will show as expected.		✓
8.	Duplicate Project Error Message	The error message which was being displayed if you created a duplicate project was incorrect. This has been updated.		✓
9.	Delete a Document at Task Level	Deleting a document at Task level caused any notes associated to that task to also be removed. This has been resolved and the notes remain.		✓
10.	Suspend Task	An issue has been resolved to prohibit a user from amending an Issue’s action from ‘Suspend Task’ to ‘No Action’.		✓
11.	Gauge Thresholds	The Service Outage threshold has been renamed to Service Impact.		✓
12.	Remove a Document at Task Level	In order to remove a document at Task level you had to go via the Runbook documents screen. This issue has now been fixed and you can now remove a document from the task documents screen as well as the runbook documents screen.		✓
13.	Move Active or Completed Tasks	On Runbook – Tasks via the Edit screen, 404, you could move active or complete tasks. This issue has now been resolved.		✓
14.	Stage Delete	There was no refresh on Runbook – Tasks via the Edit screen (404) after you deleted a stage. This issue has now been fixed.		✓
15.	Move Task	On Runbook – Tasks via the Edit screen, 404, when you moved a Task this was not updating. This issue has now been resolved.		✓
16.	Event Dependency View	The Event Dependency View was not dynamically updating. Dynamic updates have now been added to this screen, 786.		✓



17.	Status Reports – Event & Runbook	When raising an Issue against a Task and selecting a team as the owner it would leave the fields blank. This has now been resolved at Runbook & Event level and the relevant fields will be populated.		✓
18.	Gauge when Backing Out	When backing out the IM pointer on the gauge did not retain its' fixed position. This has been addressed, however remains an issue in FireFox. We are currently investigating this.		✓
19.	Explicit Start Times	When updating an explicit start time the date picker would revert to current day. This issue has been resolved in all areas other than Runbook – Tasks screen, 404. There is a known issue with this screen and we have raised this with Apex.		✓

Merge Fixes

The following table defines the features which have been merged into this release:

ID	Title	Description	M	E
1.	Global Variables - Event Issues	Issues viewed on the Event - Issues screen, 780, were showing invalid Owners, Issue Managers and Recovery Managers. This has now been resolved.		✓
2.	Notify Owner Email Communications	Email communications were taking longer than expected. This has been enhanced and the comms delivery has been significantly improved.		✓

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