



ICEFLO Release Note

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Version: 4.9

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Approved By:	Jackie Smith

Release Note

The content of this release note relates to new features, enhancements and bug fixes in ICEFLO for Mobile (M) and Enterprise (E) editions. These are defined in the tables below:

New Features

The following table defines the features which have been introduced as part of this release:

ID	Title	Description	M	E
1.	Event Activity Panel	A new Event Activity panel has been introduced. This Activity panel includes details of Issues raised and updated, as well as all activities relating to Tasks within the Event. The Event Activity panel can be accessed from the Activity button in the Event panel, depicted by the flashlight icon.		✓
2.	Runbook Activity Panel	The Activity Panel which was previously accessed in the Runbook Details screen has now been moved to the Activity screen which can be accessed via the Activity button in the Runbook panel, depicted by a flashlight icon.		✓
3.	Task State Transitions Recorded in Activity Panel	Task state transitions are now being recorded in the Activity panels at Runbook and Event level, and recorded as Available, Active, Complete etc in the New Value column.		✓

Enhancements

The following table defines the features which have been enhanced as part of this release:

ID	Title	Description	M	E
1.	New Report in Event – Runbooks	This Report shows all the scheduling times across each Runbook in the Event.		✓
2.	Forgot Password	The Forgot Password function now accepts usernames with initial caps.		✓
3.	Notify Owner Emails Enhanced	Emails sent from the Notify Owner feature have been reformatted and designed to include more information		✓

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		about the Task in question. This has been extended to all the normal Comms and Escalation email messages.		
4.	Planned v Actual Gantt Chart	The Planned v Actual Gantt colours have been updated as a pre-requisite for the Dependency Visualisation which will be part of our next Release.		✓

Bug Fixes

The following table defines the bugs which have been fixed as part of this release:

ID	Title	Description	M	E
1.	Loading of the Planned v Actual Chart	The Planned v Actual Chart in the Runbook Dashboard view was not loading when viewing it for the first time. A manual refresh was required. This has now been resolved and the chart will load.		✓
2.	Closing of the Raise Issue Modal	The Modal was being closed when a screen refresh occurred. This resulted in all data already entered being removed. The Dynamic Updates have now been disabled whilst raising an Issue.		✓
3.	Removal of Tabs & Invisible Characters on the Import & Clone Features	Tabs & Invisible characters have been removed on Import & Clone. These will be removed and listed on the Description and the Summary page during Import. For Tasks within ICEFLO any tabs entered when adding detail, will be removed during the Save action.		✓
4.	Deployment Mangers cannot be Participants	The ability for a Participant to be a Deployment Manager in a Runbook has been changed and you will now be prompted to remove them as Deployment Managers prior to demoting from Author or above. A list of Runbooks where they are aligned as Deployment Managers will be provided.		✓
5.	Deleting Primary items in Catalogues which contain Secondary items has been disabled	In Catalogues, the Delete action on Row Actions has now been disabled when you try to delete a Programme, Portfolio etc when there are child records attached. Previously when trying to delete the primary record you would receive an Ajax error message.		✓
6.	Sequential Predecessors are not recognised during Import	Importing Tasks with sequential predecessors in the dependency column of the Import Template was not recognised as being a Linked dependency once imported. This has been resolved.		✓

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7.	Incorrect Issue Estimated Resolution Times over the Clock Change	Issues raised in Europe/London during the clock change period displayed values for the estimated resolution time and estimated duration that did not match. This has now been resolved.		✓
8.	Task Visuals show negative Percent Complete over the Clock Change	Tasks activated by users in Europe/London over the clock change period had negative values for the percentage complete in the task visual on 400 and 408. This has now been resolved.		✓
9.	Unable to Edit Backout Triggers	Backout Stages with Titles containing the maximum number of characters prevented users from editing Backout Triggers.		✓
10.	Backout Worst Case Indicator Disappearing	The Backout Worst Case indicator was disappearing in some Runbook states requiring a screen refresh. This has now been resolved.		✓
11.	Drop Down Selections in Issues	When raising and updating Issues the dropdown options for Recovery, Owner & Issue Manager was differentiating capitals and lowercase. This has now been resolved and the lists are now alphabetical regardless of their case.		✓
12.	Divisions/Departments	A single Save button has been produced to prevent errors when adding or editing Divisions and Departments.		✓
13.	Programmes/Projects	A single Save button has been produced to prevent errors when adding or editing Programmes and Projects.		✓
14.	Portfolios/Services	A single Save button has been produced to prevent errors when adding or editing Portfolios and Services.		✓
14.	Event Runbook Schedule	An issue has been resolved that prevented the Runbook State from being presented when hovering the cursor over a Runbook progress bar.		✓
16.	Runbook Planned v Actual	An issue has been resolved that was causing the Planned v Actual Gantt chart to present the Implementation Plan rather than the Backout Plan, when a Runbook is backing out.		✓
17.	Status & Checkpoint Reports	A 'no action' issue aligned to a task was not represented on the Status & Checkpoint reports. This has now been resolved.		✓
18.	Backout Triggers Tooltip Exceeding Limit	Where multiple Backout triggers were listed and the character buffer limit exceeded 4000, an error was incurred. The tooltip has been re-formatted and the issue been resolved.		✓

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Merge Fixes

The following table defines the features which have been merged into this release:

ID	Title	Description	M	E
1.	Being Logged out of ICEFLO	Users were experiencing being logged out of ICEFLO when actively interacting. This has been resolved and the user will only be logged out after a 60 minute period of inactivity.		✓
2.	PDF Print Services	A change was made to configure the Jasper Printing to use a restricted DB User account.		✓

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