



# ICEFLO Release Note

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Version: 4.10

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<b>Release Version</b>	<b>ICEFLO 4.10</b>
Release Date:	18/12/2018
Date Approved:	17/12/2018
Approved By:	Jackie Smith

## Release Note

The content of this release note relates to new features, enhancements and bug fixes in ICEFLO for Mobile (M) and Enterprise (E) editions. These are defined in the tables below:

## New Features

The following table defines the features which have been introduced as part of this release:

ID	Title	Description	M	E
1.	ServiceNow Integration	ICEFLO allows you to escalate issues and raise Incidents from within the application and integrate these with ServiceNow. ICEFLO users can view key, up-to-date information on the Incident from within ICEFLO. Updates from ServiceNow will be reflected in ICEFLO. See the ServiceNow Integration video for more details: <a href="https://www.iceflo.com/whats-new">https://www.iceflo.com/whats-new</a>		✓
2.	Event & Runbook Dependency Visualisations	A new visualisation screen has been introduced at both Runbook and Event level to provide a more focussed view on Task dependencies. See the Dependency Visualisation Video for more details: <a href="https://www.iceflo.com/whats-new">https://www.iceflo.com/whats-new</a>		✓
3.	More Options Menus	New 'More Options' menus (...) have been introduced on the Runbook and Event summary panels. Not only does this simplify the look of the summary panel but it forms the basis of Progress Web App (PWA) for our mobile devices. See our What's New video for more details: <a href="https://www.iceflo.com/whats-new">https://www.iceflo.com/whats-new</a>		✓

## Enhancements

The following table defines the features which have been enhanced as part of this release:

ID	Title	Description	M	E
1.	Apex 18.2 Upgrade	APEX 18.2 introduces a number of new features as well as improvements to the overall quality of APEX.		✓



		<a href="https://blogs.oracle.com/apex/announcing-oracle-apex-182">https://blogs.oracle.com/apex/announcing-oracle-apex-182</a>		
2.	Hover Overs	To ensure ICEFLO continues to use assistive technology we have added hover overs to the Ideas Portal icon in the header panel and to the Open Issues visual various screens.		✓
3.	Hover Overs Omitted from Open Issues	When hovering over the Open Issues there was no visual. This has been applied and now shows High, Medium and Low issues and the associated numbers of issues.		

## Bug Fixes

The following table defines the bugs which have been fixed as part of this release:

ID	Title	Description	M	E
1.	Catalogues - Delete Teams	The Delete option was incorrectly highlighted as available for deletion when in fact it should have been unavailable (greyed out).		✓
2.	Catalogues – Save Project	An error was being produced when you tried to add a Project to a Programme. This is now resolved.		✓
3.	Catalogues – Delete Project	If you tried to delete a Project immediately after creation this would give the user an error message. This has now been fixed.		✓
5.	Dictionary Enablement on Open Issues	The Open Issues visuals were not dictionary enabled on List Tasks (400) and Event List Tasks (704).		✓

## Merge Fixes

The following table defines the features which have been merged into this release:

ID	Title	Description	M	E
1.	Intermittent Access to the Training site	Users were experiencing intermittent access to our training site. Screensteps (the training site platform) have provisioned certificates and now support our custom domain.		✓
2.	Mobile Application Access	Some users were experiencing difficulties accessing the ICEFLO mobile application. This was related to the DNS servers and now has been resolved.	✓	

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